

## FACT SHEET & CONCEPT

### ULTRA ALL INCLUSIVE

(valid from 01 April to 31 October)

<b>HOTEL NAME</b>	DOBEDAN WORLD PALACE HOTEL (ex brand Alva Donna World Palace)	<b>LANGUAGE</b>	TR, ENG, DE, RU
<b>CATEGORY</b>	5 Stars	<b>ACCEPT.CREDIT CARD</b>	Visa, Master Card, Cash (Pay Pass is not accepted)
<b>FOUNDATION YEAR</b>	1994	<b>VOLTAJ</b>	220 Volt
<b>LOCATION</b>	Kemer-Kiriş	<b>QUALITY DOCUMENTS</b>	ISO 9001:2015 - Quality Management System
<b>OPENING PERIODS</b>	Summer Season		ISO 22000:2018 - Food Safety Management System
<b>LAST RENOVATION</b>	Rooms in 5-6.blok_spring 2024 Rooms in 1-2.blok_spring 2025 Rooms in 3-4.blok_2015 Main restaurant & general area_spring 2024		ISO 10002:2018 - Guest Satisfaction Management System ISO 14001:2015 – Environmental Management System
<b>TOTAL AREA</b>	107.000 m2		Safe Tourism Certificate Sustainable Tourism Certificate
<b>TOTAL ROOM</b>	816		Blue Flag, Green star
<b>NON SMOKING ROOM</b>	Available	<b>PETS</b>	Not allowed
<b>DISABLED ROOM</b>	8	<b>COMPANY NAME</b>	ALVA Emlak Otelcilik İnş. Tic A.Ş.
<b>TOTAL CAPACITY</b>	1914 pax	<b>TAX OFFICE</b>	Serik
<b>FROM ANTALYA</b>	60 km	<b>TAX NUMBER</b>	068 087 86 40
<b>FROM AIRPORT</b>	65 km	<b>POSTAL ADDRESS</b>	Sahil Cad. No:5, Kiriş/Kemer/ Antalya
<b>FROM BEACH</b>	0 meter	<b>TELEPHONE / FAX</b>	90 242 813 63 63/ 824 69 70
<b>LENGTH OF BEACH</b>	400 meters	<b>E-MAIL</b>	info@dobedanhoteles.com
<b>NEAREST HOSPITAL</b>	Private or State Hospital	<b>WEB SITE</b>	www.dobedanhoteles.com
<b>FROM GOLF FIELD</b>	Kiriş-500 m	<b>SALES OFFICE</b>	sales@dobedanhoteles.com
<b>NEAREST TOURISM CENTER</b>	KEMER - 6 km	<b>ON-LINE RESERVATIONS</b>	www.dobedanhoteles.com

## BEACH

Distance to beach from main building	:	150 Meters
Beach structure	:	Sand & small pebbles , Width 50 meters, Length 400 meters
Facilities (free of charge)	:	Sunbed, sunshade, beach towel, Pier, Zone +16 (only for adults)
Facilities (on charge)	:	VIP Pavillion, Private beach
Food and drink	:	Beach snack, Beach bar
Private child & baby beach	:	Sea water pool, sunshade, sunbed

- \*\* VIP pavillions are equipped with safe, mini bar, separate shower.
- \*\* VIP pavillions & Private beach are on charge & with pre-reservation
- \*\* Reservation is made by the guest relation department after the arrival. Pre-reservation before arrival is not available (except Suite rooms)
- \*\* Cost of the pavillion is dependent on the line (1-2) & are defined by the hotel management
- \*\* VIP pavillion can be used by 4 people maximum

## ROOM FACILITIES

ROOM TYPE & INFORMATION	Total Room	m <sup>2</sup>	Max accom.	Direct sea view	Side sea view	Pool view	Land view	Disabled Room
Standard room land view	222	35	3				✓	8
Duplex family room	44	56	4			✓	✓	
Terrace suite	18	57	3+1	✓				
Superior standard room	304	35	3			✓	✓	
Superior standard side sea view	32	35	3		✓			
Superior quad standard room	44	35	2+2			✓	✓	
Superior Swim-up room	64	35	3			✓		
Superior duplex family room	88	56	4			✓	✓	
<b>Grand Total</b>	<b>816</b>							<b>8</b>

\*\* Terrace suite rooms are fully renovated in Spring'2023

\*\* All Superior rooms are fully renovated in Spring'2024 & Spring'2025

ROOM FACILITIES & AMENITIES	Balcony	Laminate	Ceremit	French bed	Twin bed	Extra bed	Connection door	Shower	Bathtub	Jacuzzi	Hair dryer	Telephone-TV	Music channels	Bathrobe, slippers	Hot drinks set up	Wi- Fi	Minibar, Safebox	Central A/C	Individual A/C	Living Room
Standard room land view	✓	✓	✓	✓	✓	✓			✓		✓	✓	✓	✓	✓	✓	✓	✓		
Duplex family room	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓		
Terrace suite**	✓	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Superior standard room	✓	✓		✓	✓	✓		✓			✓	✓	✓	✓	✓	✓	✓	✓		
Superior standard side sea view	✓	✓		✓	✓	✓		✓			✓	✓	✓	✓	✓	✓	✓	✓		
Superior quad standard room	✓	✓		✓		✓		✓			✓	✓	✓	✓	✓	✓	✓	✓		
Superior Swim-up room	✓	✓		✓	✓	✓		✓			✓	✓	✓	✓	✓	✓	✓	✓		
Superior duplex family room	✓	✓		✓	✓	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓		

\*\* Terrace suites are equipped with terrace, jacuzzi, living room & have special VIP concept

\*\* Superior swim up rooms have special VIP concept & have access to the separate swim up pool, which is heated in April-May and October-November (+26/28°C). Dates of the pool heating are defined by the hotel management based on the weather conditions.

DISABLE ROOMS	Total room	Land view	Twin bed	French bed	Laminate	Entrance door width	Corridor width in the room	Housing	Shower	Holders in the bath	Bath door width
STD room land view	8	✓	✓	✓	✓	88 cm	142 cm	26 m <sup>2</sup>	✓	✓	86 cm

\*\* Handicapped rooms are for sale only on the special request

\*\* All Handicapped rooms are fully renovated in Spring'2023

### MINI BAR CONCEPT

✓	Soft drinks (Cola, diet Cola, Sprite, Fanta)	✓	Hot drinks set up (kettle, coffee, tea, herbal tea, milk powder, sugar)
✓	Water, mineral water	✓	Chips
✓	Beer	✓	Juice

\*\* Mini bar is free of charge & replenished daily

### HOUSEKEEPING

Room cleaning	:	Daily
Towel changing	:	Daily
Bed clothes changing	:	3 times a week
Bath set up filling	:	Daily

### POOLS

POOLS	Size, m³	Depth, cm	Indoor	Outdoor	Section for kids	Heated*	Water slides	Sunbeds	Sunshade	Towel
Main outdoor pool	1650	140		✓				✓	✓	✓
Aqua pool	50	140		✓			2	✓	✓	✓
Indoor pool	200	140	✓			✓		✓		✓
Outdoor activity pool	400	140		✓		✓		✓	✓	✓
Relax pool - zone +16 (only for adults)	200	140		✓		✓		✓	✓	✓
Aqua Tower - Interactive kids water slides pool (6 slides for kids & 3 slides for babies)	200	25		✓	✓	✓	6+3	✓	✓	✓
Outdoor kids pool	50	40		✓	✓		1	✓	✓	✓
Kids pool with sea water on the beach	15	40		✓	✓			✓	✓	✓
Indoor kids pool	18	30	✓		✓	✓		✓		✓

\*\* Dates of the pools heating are defined by the hotel management.

### MEETING ROOMS

HALLS & SIZES	Width	Length	Height	m2	Theatre	Class	Coctail	Banket	U Shape	Foyer
Olympos	18 m	38 m	3,5 m	678	730	600	620	500	150	
Aspendos	19,90 m	43,25 m	5,80 m	857,5	900	700	800	520	170	✓
Aspendos 1	19,90 m	14,90 m	5,80 m	296,5	325	240	300	180	60	✓
Aspendos 2	19,90 m	14,90 m	5,80 m	296,5	325	240	300	180	60	✓
Aspendos 3	19,90 m	13,25 m	5,80 m	264,5	250	220	200	160	50	✓
Perge	6,45 m	4,85 m	3,50 m	23,2	10	8	*	*	*	
Myra	4,85	4,8	3,50 m	31,5	15	10	*	*	*	

\*\* All meeting rooms are without columns.

\*\* Meeting rooms are on request & for extra charge

## ACTIVITIES & ANIMATION

### FREE OF CHARGE

✓	Whole day entertainment	✓	Water polo
✓	Evening shows	✓	Pool games
✓	Live music	✓	Fitness center (+14)
✓	Concerts	✓	Yoga
✓	Disco	✓	Fly yoga
✓	Table tennis	✓	Pilates
✓	Basketball	✓	Aqua fit
✓	Football	✓	Aqua jumps
✓	Volleyball	✓	Jumping fitness
✓	Boccia game	✓	Kangoo Jumps
✓	Airgun shooting	✓	Sea GYM (june-july-august-september)
✓	Dart	✓	Zumba
✓	Crossfit	✓	Step aerobik

### ON CHARGE

✓	7 Tennis court (hard surface)_15 EUR per hour	✓	All water sports
✓	Tennis court lighting_50 EUR per hour	✓	Tennis equipment (rackets, ball)

## FACILITIES FOR KIDS & BABIES

### FREE OF CHARGE

✓	Mini club (4-10)	✓	Kids buffet (main restaurant)
✓	Kids' animation whole day	✓	Diet buffet (main restaurant)
✓	Teenager Club (+10, june-july-august)	✓	Baby food in jars (main restaurant)
✓	Outdoor playground, painting & activity area	✓	Packaged milk (main restaurant)
✓	Mini disco before evening show	✓	Packaged juice (main restaurant)
✓	Cinema & movies	✓	Microwave over (main restaurant)
✓	Outdoor pool with 1 water slide for kids	✓	Blender (main restaurant)
✓	Sea water pool on the beach for kids	✓	Baby cot (on request)
✓	Indoor pool	✓	Baby pot (on request)
✓	Aqua Tower- Interactive kids water slides pool (6 slides for kids & 3 slides for babies)	✓	Kids bathroom step stool (on request)
✓	Baby carriage (upon the deposit & on the actual availability)	✓	High chair for babies (main restaurant)

### ON CHARGE

✓	Baby sitting		
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## FOOD & BEVERAGE CONCEPT

### MAIN RESTAURANTS TOTAL 1740 pax

Restaurant	Meal	Outdoor	Indoor& A/C	Kids menu	Diet menu	Days in the week	Service type	Working hours	Thema
Babil Main restaurant & Terrace 1740 pax	Breakfast	✓	✓	✓	✓	7	Open buffet	07:00-10:00	International cuisine
	Late breakfast	✓	✓	✓	✓	7	Open buffet	10:00-11:00	International cuisine
	Lunch	✓	✓	✓	✓	7	Open buffet	12:30-14:30	International cuisine
	Dinner	✓	✓	✓	✓	7	Open buffet	18:30-21:00	International cuisine
	Midnight snack	✓	✓	✓	✓	7	Open buffet	22:00-06:00	International cuisine

**\*\* Babil Main restaurant & Terrace is fully renovated in Spring'2024**

**\*\* Sea shoes & sea clothes are not allowed in the main restaurants**

**\*\* Dress code for dinner is obligatory**

**\*\* Fresh orange juice at the breakfast in the main restaurant is free of charge**

### A'LA CARTE RESTAURANTS TOTAL 360 pax\_ ON CHARGE

Restaurant	Capacity	Outdoor	Indoor& A/C	Days in week	Service type	Working hours	Thema
Vivaldi restaurant	100 pax	✓	✓	6	A'la carte	19:00-22:00	Italian cuisine
Muzoyaki sushi restaurant	60 pax	✓		6	A'la carte	19:00-22:00	Japanese cuisine
The Mariner fish restaurant	80 pax	✓	✓	6	A'la carte	19:00-22:00	Fish
Sofra Turkish restaurant	120 pax	✓		6	A'la carte	19:00-22:00	Turkish cuisine

**\*\* A'la carte restaurants are on charge & with pre-reservation 15 EUR per person (Vivaldi restaurant, The Mariner fish restaurant, Sofra Turkish restaurant), 25 EUR per person (Sushi restaurant).**

**\*\* Reservation of a'la carte restaurants is made by the guest relation department after arrival. Pre-reservation before arrival is not available.**

**\*\* Dress code for dinner is obligatory**

### SNACK RESTAURANTS TOTAL 1250 pax

Restaurant	Capacity	Outdoor	Indoor& A/C	Kids menu	Diet menu	Days in the week	Service type	Working hours	Thema
Arena snack restaurant	750 pax	✓				7	Open buffet	12:00-17:30	Snacks, light meals
Pool snack restaurant	500 pax	✓		✓	✓	7	Open buffet	11:00-17:00	Snacks, light meals
Fruit bar	N/A	✓				7	Open buffet	12:00-17:30	Seasonal fruits

### ICE CREAM SERVICE\_ FREE OF CHARGE

Location	Open hours	Type of ice cream
Pool snack	11:00-17:00	Ice cream bars (self service) Ice cream scoops (open buffet)
Fruit bar	12:00-17:30	Ice cream scoops (open buffet)
Babil main restaurant	08:00-11:00 12:30-14:30 18:30-21:00	Ice cream scoops (open buffet)



**OTHER MEAL SERVICES\_FREE OF CHARGE**

Service	Location	Days in the week	Service type	Working hours	Thema
Doughnut	Pool snack	Every day	Open buffet	11:00-17:00	Sweet snack
Gözleme (Turkish flat breads)	Gözleme home, beach	Every day	Open buffet	11:00-18:00	Traditional Turkish cuisine
Hamburger, doner kebab	Pool snack	Every day	Open buffet	11:00-17:00	Fast food
Waffle, Blini	Benjamin bakery	Every day	A'la carte	09:00-18:00	Sweet snack
Barbecue & tropical cocktail party	Beach	Once every 15 days	Open buffet	12:30-14:30	BBQ & Grill
Cocktail service (service on the roller skates)	Main pool, beach	Every day	Open buffet	10:00-17:00	Alcoholic & non-alcoholic beverages
Gala dinner	Main restaurant	Once a week	Open buffet	18:30-21:00	International cuisine
Thema dinner	Main restaurant	Three times a week	Open buffet	18:30-21:00	Mediterranean, Italian, Turkish

**\*\* Room service 24 hours is on charge**  
**\*\* Online order via QR code is available on the main pool area**

**BARS & PATISseries**

Name	Outdoor	Indoor& A/C	Days	Working hours	Thema	Location
Lobby piano bar	✓	✓	7	24 hours	Alcoholic & non-alcoholic beverages	Main building
Pool bar	✓		7	11:00-17:00	Alcoholic & non-alcoholic beverages	Main outdoor pool
Arena beach bar	✓		7	10:00-24:00	Alcoholic & non-alcoholic beverages	Beach
Captain's bar	✓	✓	7	10:00-18:00	Coffee & hot drinks <b>**We Proudly Serve Starbucks® in the Captain's bar 10:00-17:00</b>	Relax pool
Patisserie monet		✓	7	10:00-23:00	Coffee & hot drinks Pastry	Main building
Dobedan beach bar	✓		7	10:00-17:30	Alcoholic & non-alcoholic beverages	Beach
Dobedan lounge bar	✓		7	10:00-24:00	Alcoholic & non-alcoholic beverages	Beach
Benjamin bakery		✓	7	09:00-18:00	Coffee & hot drinks Pastry	Main area near Relax pool
Recharge disco bar		✓	7	23:00-02:00	Alcoholic & non-alcoholic beverages	Disco
Muco coffee house	✓		7	10:00-24:00	Coffee & hot drinks	Main outdoor pool
Lobby tea house		✓	7	08:00-24:00	Coffee & hot drinks	Main building

**\*\* Local & import alcoholic & non-alcoholic beverages are included into the concept**  
**\*\* Brands of the beverages are defined by the hotel management**  
**\*\* Premium class alcoholic beverages are not included into the concept**  
**\*\* Alcoholic & non-alcoholic beverages' service in bottles is on charge**  
**\*\* We Proudly Serve Starbucks® in Dobedan Hotels (included into the concept)**

## CONCEPT FOR SPECIAL DAYS

### HONEYMOON CONCEPT

✓	Fresh flower in the room on the arrival day	✓	Breakfast in the room one time
✓	Special room decoration on the arrival day	✓	Sparkling wine & fruit basket in the room on the arrival day
✓	Reservation for an a'la carte restaurant	✓	Assorted nuts & Turkish sweets in the room on the arrival day
✓	Chocolate sweets in the room on the arrival day	✓	Greeting card

\*\* This package is valid free of charge for the honeymoon couples, whose arrival date to the hotel no later than 60 days after the date of marriage (marriage certificate is required). The confirmation of this service is done by the hotel due to marriage certificate, which must be provided to the hotel no later than 2 days before arrival.

\*\* A'la carte reservation is valid for one restaurant (Vivaldi restaurant, The Mariner or Sofra Turkish restaurant) & once. Pre-reservation of a'la carte is made by guest relation department after arrival.

\*\* Breakfast in the room is provided on the request & pre-reservation, once time. Pre-reservation is made by guest relation department after arrival.

### WEDDING ANNIVERSARY CONCEPT

✓	Wine & fruit basket in the room on the wedding anniversary day	✓	Reservation for an a'la carte restaurant
✓	Greeting card	✓	Small cake in the room on the wedding anniversary day

\*\* This package is valid free of charge for couples, whose date of wedding anniversary coincides with accomodation period. The confirmation of this service is done by the hotel due to marriage certificate, which must be provided to the guest relation department of the hotel after arrival.

\*\* A'la carte reservation is valid for one restaurant (Vivaldi restaurant, The Mariner or Sofra Turkish restaurant) & once. Pre-reservation is made by guest relation department after arrival (marriage certificate is required).

### BIRTHDAY CONCEPT

✓	Greeting card	✓	Small birthday cake in the room on the birthday
✓	Wine & fruit basket in the room on the birthday	✓	Reservation for an a'la carte restaurant

\*\* This package is valid free of charge for the guests, whose birthday coincides with accomodation period.

\*\* A'la carte reservation is valid for one restaurant (Vivaldi restaurant, The Mariner or Sofra Turkish restaurant) & once. Pre-reservation is made by guest relation department after arrival (marriage certificate is required).

## LOYALTY PROGRAM FOR REPEAT GUESTS

### CONCEPT FOR REPEAT GUESTS (2-4 STAYS)

✓	Fruit basket in the room on the arrival day	✓	Wine in the room on the arrival day
✓	Turkish sweets in the room on the arrival day	✓	Welcome card

\*\* This package is valid free of charge for guests who have previously stayed at any Dobedan Hotels (ex brand Alva Donna Hotels) 1-3 times

**CONCEPT FOR CONSTANT GUESTS (5 STAYS & OVER)**

✓	Room upgrade (if possible according to the real availability)	✓	Assorted fruits & nuts in the room on the day of arrival
✓	Turkish sweets in the room on the arrival day	✓	Whiskey 35 cl, red wine 70 cl in the room on the arrival day
✓	Reservation for a'la carte restaurant	✓	Fresh flowers in the room on the arrival day
✓	Beach bag with Dobedan hotels logo	✓	Welcome card

\*\* This package is valid free of charge for guests who have previously stayed at any Dobedan Hotels (ex brand Alva Donna Hotels) 4 times & more

\*\* A'la carte reservation is valid for one restaurant & once. Vivaldi restaurant, The Mariner or Sofra Turkish restaurant restaurants are available for reservation. Pre-reservation of an a'la carte restaurants is made by the guest relations department after arrival

**OTHER SERVICES & GENERAL INFORMATION**
**FREE OF CHARGE**

✓	All foods and beverages which are included in ultra all inclusive concept	✓	Wi-Fi / The public area and in the rooms
✓	Sauna	✓	Library
✓	Parking lot	✓	Fitness center (+ 14)
✓	Turkish Bath	✓	Iron & ironing board (on request)

**ON CHARGE**

✓	All beverages which are not included in ultra all inclusive concept	✓	Shops
✓	A'la carte restaurant	✓	Hair dresser
✓	All kind of massage	✓	Rent a car
✓	Beauty center	✓	Telephone
✓	Laundry	✓	Photographer
✓	Room service	✓	Tennis court (hard surface)_15 EUR per hour
✓	Doctor	✓	Tennis court lighting_50 EUR per hour

**GENERAL INFORMATION**

✓	Check in time 14:00 _ check out time 12:00	✓	Guest relations office is open 08:00-24:00 every day (near the reception). Direct dial from the room: 7777/1509/1709
✓	Early check in & late check out is paid service and can be provided only according to room availability	✓	Please keep your valuables in the safe
✓	Alcoholic beverages are not served for the guest who is under 18 years old	✓	Wheelchair is available at the reception for urgent situations

**THE HOTEL MANAGEMENT CAN MAKE ANY CHANGES TO THE SERVICES AND ACTIVITIES OUTLINED IN THIS CONCEPT, CANCEL THEM DEPENDING ON A SEASON, WEATHER CONDITIONS, HOTEL OCCUPANCY, GUEST REQUESTS AND DIFFERENT FORCE MAJEURE WITHOUT PRIOR NOTICE.**